# How to Develop and Launch Partnerships to Improve Delivery of Dual Career Services

HERC Dual Career Webinar October 26, 2023



# Logistics

- See the link provided in the chat box for closed captioning.
- If you have questions for our panelists during the webinar, please feel free to put them in the chat.
- Stay on the webinar for the full session for HRCI or SHRM credits. You will receive an email with details on how to obtain your credits after the webinar.
- The recording, slides, and transcript will be shared following the webinar.

# Poll Question

Does your school have a formal dual career program?

Yes

No

## Poll Question

If you have a formal dual career program, where is it situated on your campus?

HR

**Provost Office** 

**Deans Office** 

WorkLife Office

Other (type your response in the chat)

## Facilitators



Alicia Simon

Dual Career Coordinator University of Michigan



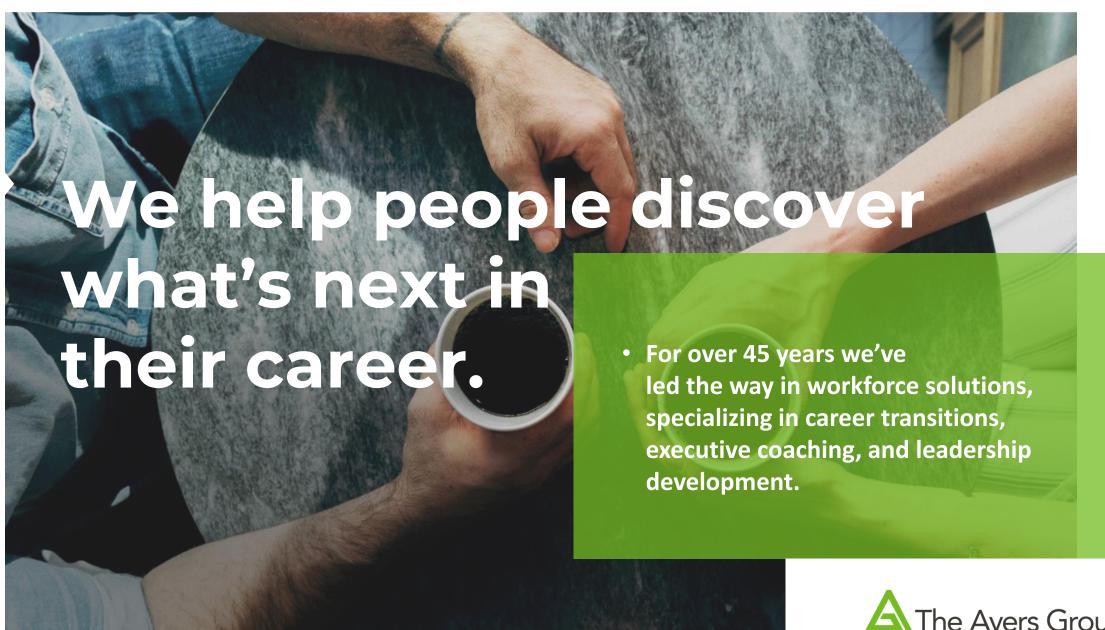
Maranda Holtsclaw

Director, Michigan HERC Michigan State University

# Ayers Group

### **Ellen Perlstein**

Senior Business Development, Career Transitions & Executive Coaching





### **Professional Level Career Transition Program**

**The Ayers Group** specializes in giving you the resources you need to conduct a successful job search, customized to your specific needs. Our goal is to help you identify and take your next career step with speed, confidence, and a sense of control.

You'll partner with one of our career transition coaches—an expert who can help you develop and implement a personalized plan that meets your short- and long- term career goals. Your coach serves as your personal advisor, helping you take a unique approach to navigating today's highly competitive job market.



### Your partnership with us includes:

- Private meetings with a dedicated consultant
- Résumé development and production
- Social media LinkedIn and beyond
- Branding strategy
- Video interview practice
- Access to our online career portal PowerMyCareer™
- Access to workshops, networking events, and webinars
- Alumni networking
- Targeted marketing campaign
- Administrative support
- Referrals to search firms or agencies
- Constant connection until landing

**The Ayers Group** provides a boutique feel with the resources and execution of a global firm. As a partner of Career Partners International, we deliver service through more than 300 locations in 45 countries worldwide.

### THE CANDIDATE EXPERIENCE

Job Offers

Clarify required criteria

Evaluate and negotiate offers

Accept best fit offer

Practice Interviewing

• Learn the best ways to generate an offer

• Learn typical interview formats and techniques

• Record practice interviews and receive valuable feedback

Research & Networking

• Initiate results-oriented networking protocols

• Leverage connections, networks, and search firms

• Mine job leads and use research tools to your advantage

Job Search Execution

• Formulate strategic approach to the search

• Build action plans for executing the search

• Set goals for day-to-day results

Job Search Tools Development

Generate competitive resume, CV, and biography

Build digital tools: LinkedIn and other social media profiles

• Write cover letters, critical correspondence, and elevator pitch

Develop results oriented networking techniques

• Create public exit statement

Establish best fit career goals

Assess skills, values, and interests

Outcome-Based Outplacement Services

Experienced & Certified Career Coaches

High-Velocity Search Results

World-Class Technology Tools

Orientation & Assessment

### POWERMYCAREER™ | Intuit

### Intuitive Digital Tools





				A KellyOCG® Company	
OCTOBER 2023 WEBINAR CALENDAR					
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	
Franchising John Armstrong (11-12pm EST)  Financial Planning During a Job Transition Gerard Raho (1-2pm EST)	Developing Your Professional Brand Damon Montal (1-2pm EST)	4	5  LinkedIn for Job Search  Amy Kosh (1-2:30pm EST)	6	
9  Informal Networking  Damon Montal (1-2pm EST)	Negotiating Your Job Offer  Reg McQuay (2-3pm EST)	Introduction to Independent Consulting Damon Montal (2-3pm EST)	Communicating Your Brand  John Henriksen (1-2pm EST)	13	
Are You Prepared for Your Financial Future? Gerard Raho (1-2pm EST)	Women in Transition Affinity Group Annette De La Torre / Amy Kosh (1-2pm EST)	The Resiliency Advantage Reg McQuay (1-2pm EST)	19	20	
Working with Recruiters  David Carnes (1-2pm EST)	Interviewing I – Before the Interview Dorothy O'Brien (1-2pm EST)	First 100 Days at Your New Job Damon Montal (2-3pm EST)  Networking Group Amy Kosh / Annette De La Torre (1-2pm EST)	26  Interviewing II – During the Interview  Amy Kosh (2-3pm EST)	Networking Group Damon Montal / Sabrina Sutcliffe (1-2pm EST)	
30	31				

### NewHorizons Program: Discovering your keys to effective retirement planning.

For more than 30 years, **The Ayers Group** has partnered with thousands of people approaching retirement by addressing key issues to achieve their optimal life balance. Through our NewHorizons™ program, a certified consultant will help you to develop a personalized plan that allows you to take control of this critical and next exciting phase in your life.

By taking a proactive approach to this next phase—through the implementation of a Retirement Success Profile (RSP) and the guidance of a certified NewHorizons consultant—planning for your future can be exciting.

It's important to take the time you need to make the best plans possible for your happiness and wellbeing. Take advantage today!



### Your partnership with us will include:

- Private meetings with a dedicated consultant, certified in NewHorizons
- Access to our proprietary, interactive NewHorizons online portal
- Personal assessments with reports and comprehensive feedback discussions
- Access to a Financial Advisor
- Individualized next-phase career planning that addresses six key life arenas:
  - Career & Work
  - Health & Wellness
  - Finance & Insurance
  - Family & Relationships
  - Leisure & Social
  - Personal Development

### Entrepreneur Momentum<sup>TM</sup>: Accelerate Your Business Success

Assess your readiness, develop business plans, and create marketing strategies to successfully launch your entrepreneurial dream with Entrepreneur Momentum™, a global technology platform designed specifically for those contemplating their own business.

Entrepreneur Momentum™ offers access to skill development courses on business planning, marketing, and sales. Additionally, interactive tools allow you to develop a comprehensive business plan along with your marketing strategy to make your business dream a reality.

Entrepreneurs must plan prudently, make difficult financial decisions, and give due diligence to the legalities associated with starting a new business or purchasing an existing one. Entrepreneur Momentum™ provides the tools and resources to help you:

- Determine if entrepreneurship is an appropriate career path
- Identify which type of business fits best with your goals
- Create a comprehensive business plan, including a go-tomarket strategy



### **DUAL CAREER MANAGEMENT SUPPORT**

The Ayers Group's Dual Career Management support package for HERC members includes:

Professional Career
Transition Program + (PMC) portal access for one year

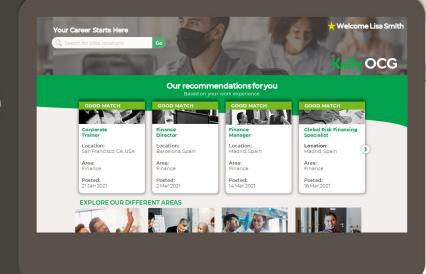
Please contact the Ayers Client Engagement Specialist at <u>careertransitionservices@ayers.com</u> or 888.786.7834 for more information, referencing HERC in the subject line to receive the HERC discount.

### **Pricing Structure with 10% HERC Discount**

2 sessions + PMC portal	\$880
1 month of weekly sessions + PMC portal	\$1,550
2 months of weekly sessions + PMC portal	\$2,650
3 months of weekly sessions + PMC portal	\$3,650
6 months of weekly sessions + PMC portal	\$6,300

# Connecting great people to great opportunities.

Your next career adventure awaits

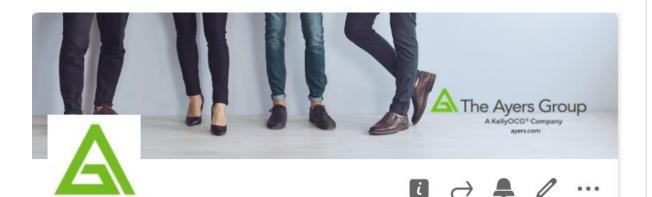


Ayers candidates have exclusive access to the KellyOCG Bridge global jobs marketplace – with a *Talent Advocate* to "bridge" the gap between talent and recruiters / hiring managers. **Key takeaways:** 

- 1000s of opportunities updated twice daily
- Full time, part time, and contract-based
- Remote, hybrid, and in-person

Kelly.OCG bridge

- Ensure application visibility and exposure!
- Main industries: Education, Staffing & Human Resources, Science, Engineering, IT, Professional & Industrial
- Kelly has relationships with >70K hiring managers



### **Ayers Networking Group**

iii Listed group

Active Group

View activity

# Access to Private Ayers Networking Group:

- 800+ members across industries (top three:
   IT, Financial Services, Staffing & HR)
- share job leads
- ask for/offer advice
- make connections during search and beyond



Struggling to write effective AI/ChatGPT prompts during your job search?

Al is a great tool to leverage in your search. From cover letters, Bios, resume summaries and bullets – to research and targeted interview prep – Al can complement your 1:1 sessions with your coach.

Whether you're new to ChatGPT or have been using it in other areas for a while now – there's a bit of a learning curve for getting the best results. This article shares an interesting perspective.

- Are you new to Al?
- What is your go-to AI tool (ChatGPT, Bard, Perplexity, etc)?
- What other tips have you found indispensable in your experience?

#chatgpt #ai #promptengineering #jobsearch #jobsearchstrategy



I'm an AI prompt engineer. Here are 3 ways I use ChatGPT to get the best results.



A KellyOCG® Company

# **Questions & Answers**



### THANK YOU

Contact Info:

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# Experience Champaign-Urbana

### **Terri Reifsteck**

Vice President of Marketing and Community Engagement Experience Champaign-Urbana

### **Carly McCrory-McKay**

**Executive Director** 

Champaign County Economic Development Corporation



# Talent Attraction in Champaign-Urbana Creating Real, Sustainable Practices to Attract & Retain Top Talent

**HERC October 2023** 



# Our History with U of I

Each organization had established relationships

Awareness of needing to sell the community to trailing partners

Developed print and digital resources to solve immediate needs in addition to community tours

Formalized Champaign County Recruiters Network





#### Things to Do Peoria, Illinois

We know most of you are new to the area and don't know what our community has to offer. So while you are here studying, you can also enjoy the area. If you have any questions about the area please reach out!

#### Places to Go

- <u>Civic Center</u> your home for Concerts, Musicals, Events, Bradley Basketball, and Rivermen Hockey
- Jukebox Comedy Club up and coming comedians to big name acts!
- Monarch Music Hall Concerts and Shows at a smaller scale
- Cefcu Center Stage Concerts on the Riverfront

#### Places to Eat

- . Agatucci's The Special is the way to
- Fox Pub- British Fare
- Two25
- Rhythm Kitchen
- Kelleher's Irish Pub
- Kenny's WestSide Pub Alton Brown recommended!
- Alexander's a Peoria staple steak house
- Jim's Bistro
- Edge Chef Dustin is the best!
- . Hearth Farm to table cuisine with over 150 varieties of whiskey.
- Shelton's

- Peoria Chiefs Baseball St. Louis Cardinals A affiliate and Thursdays are Thirsty Thursday with \$2-16 oz beer and soda
- . First Friday Free event put on by local artists. Exhibits and hands on
- Slow Hand BBQ
- Sugar Wood fire stove pizzas
- Thyme Gastrobpub
- Thanh Linh Vietnamese cuisine
- One World
- Blue Duck Barbecue Tavern
- Joe's Original Italian and Martini Bar
- 4 Season's Gastropub Morton
- McMahon's Pints and Plates
- Harvest Supper Club
- Connected very scenic inside
- Los Cabos
- Thirty-Thirty Coffee
- Zion Coffee





#### **MUST-ATTEND EVENTS & ACTIVITIES**



Fall means all things pumpkini Pick your pumpkins and gourds as well as other fall goodles at Curtis Orchard & Pumpkin Patch, The Great Pumpkin Patch in Arthur, or the Neconcord Pumpkin Patch in Sidney

#### **CU FOLK & ROOTS FESTIVAL**

October 12-14 | folkandroots.org This homegrown festival features dazens of performances from national, regional, and local bands from folk to indie to jazz. Taking over venues across downtown Urbana, you'll catch shows, demonstrations, workshops and more



October 15-21 I homecoming.Illinois.edu Get ready for a week full of celebrations like a 5K, Global Talent Show, Homecoming Dorode, and of course the Illini Football game vs. Wisconsin. Head to downtown Champaian after the ame for live music and kids activities to conclude the week

#### CRAFT LEAGUE OF CU FINE ART FAIR

November 4-5 | craftleaguecu.org Celebrating 40 years, the art fair showcases the best of local artists at the Savov Recreation Center. From Jewelry to pottery to wood turning, you'll find something for yourself o for those on your holiday shanning list

#### PARADE OF LIGHTS

November 25 I champaigncenter.com Holiday cheer is in the air in downtown Champaign for the onnual Parade of Lights. Come early for pictures with Sonto as well as horse & carriage rides before the parade. Stay after for the lighting of the tree in One Main Plaza!



#### LIDAY GLOW AT ALLERTON PARK

cember 2-January 13 I allerton.Illinois.edu Be enchanted by the twinkle of holiday lights as they adorn the gardens and estate at Allerton Park & Retreat Center. Enjoy the stroll as you take in the magic of the



#### SHOP LOCAL

With dazens of boutiques and locally-owned shops around Champaign-Urbana, there's no need to shop online for your holiday gifts. Challenge yourself this year to shop local. Stay tuned to Experience Champaian. Urbana's website for their annual shop local guide.

Want more ideas for events & activities? experiencecu.org



#### Did you know?

- Over 70 Asian restaurants can be found in the Champaign-Urbana area. Explore them all and win prizes with the new CU in Asia Food passport! With cuisine from across the continent, there are so many ways to try something new. Hit just 5 spots and you'll be entered to win a \$100 gift card to one of the restaurants and a Chambana Proud T-shirt!
- The University of Illinois named #9 on Forbes' Top 25 Public Colleges. In 2023, the University has a record high freshmen class with 8,325 students, with 74% in-state residents, 1.087 international students. from 40 countries. Total enrollment is 56.403 for this academic year
- The Champaign-Urbana Job Board features postings from over 170 local employers. Updated daily, this resource simplifies your job search. Create alerts based on your interests and needs, which can be delivered directly to your inbox. Learn more ot makeltou com
- Just south of Champaign-Urbana is Illinois' largest Amish population in the communities of Tuscola, Arcola, Arthur, and Sullivan. Fall is an ideal time to visit this grea to witness a different pace in life, while perusing their fine craftsmanship and delighting in their made-from-scratch dishes.
- University of Illinois graduate student Charles Getz, introduced whipped cream in a can to the world. The next time you sit down to strowherry shortcoke or a piping cup of hot chocolate topped with whipped cream, tip your hat to Champaian-Urbana.

Learn more about the community+ search for jobs; makeitcu.com



in downtown Urbana will be a treat for your eyes and your tastebuds!

#### Smith Burger Co. at Collective Pour 340 N. Neil St., Champaign I smithburgerco.com

Joining forces with Collective Pour, you can now get top-rated smashburgers with a wide selection of craft beer. Don't miss their deepfried hotdogs with all the toppings!

#### Duhai Grill

701 S. Gregory St., Urbana I dubai-grill.com This Middle Fostern joint on compusitets you create your own flavors when building your shawarma, falafel, and gyros with toppings like hummus, babaganog, Fattoush salad, pickled turnips, and much more.

#### Gallery Art Bar

110 W Main St. Urbana Linstnamm com/pallervartharurbana/ New in downtown Urbana, this bar features digital décor, with changing light installations setting the mood. Their creative space extends to their drinks, both alcoholic and non-alcoholic, creating a perfect new happy

Tis the season for savory and sweet pies! Save yourself time and pick up these homemade delights to enjoy for yourself, or to impress your guests. Their rotating flavors will keep you coming back for more!

#### Pekara Bakery & Bistro

811 W. Springfield Ave., Champaign I pekarabistro.com
Breakfast or lunch, this neighborhood bistro will serve you up everything from their daily quiche to toasts and hearty bowls of soup. Pick up Central Illinois Bakehouse bread while there and don't forget one of their tasty pastries for dessert!

#### Cloud Mountain Kombucha

300 S. Broadway Ave., Urbana I cloudmountainkombuca.com Located in Lincoln Square Mall, this small-batch kombucha brewery utilizes local ingredients from their own form alongside other local forms to create inspired, and seasonal flavors. Fall in love with this fermented beverage, also found in shops around the area.

#### Selfie Spots

Check out these spots, or any on our fall checklist, and share on Instruction with #experiencecul







#### Clockwise from top left 1 Curtis Orchord & Dumpkin Potch

- 2. Hardy's Reindeer Ranch 3. Jose Vasquez Mural at Champaign-Urbana Public
- Health District 4. Winter Nights at Prairie Farm

#### Stay Active & Involved

Fall is the ideal time to get outside to enjoy the colors and crisp air. Also, check out the many volunteer opportunities throughout the community this season.

Meadowbrook Park

2808 S. Race St., Urbana I urbanaparks.org
Fall colors pop against the sculpture that rises from the prairie. Take a

#### Lake of the Woods Forest Preserve

109 S. Lake of the Woods Rd., Mahamet I cofpd.org Get a birds-eye view of fall foliage when you climb the HI-Tower Carlian, where you'll see acres of trees in all their autumn glory.

#### Middle Fork River Forest Preserve

3485 County Rd. 2700 E., Penfield I cofpd.org
Don't miss an amazing view of the stars at Illinois' only international Dark Sky Park. Reserve your camping space!

Join one of the many local rotary clubs to network and provide service to the community. See a list at rotary district 6490 ara.

#### United Way of Champaign County Get a list of community organizations needing volunteers at

uwayhelps.org/valunteer

Job Board + Community Job Application + Chambana Welcome Crew + New to CIT Mixers + Chambana Dmud Dadeast + Chambana Draud Shan











# Chambana Welcome Crew



Chambana Welcome Crew features 50 ambassadors across all backgrounds. Served 100+ new and potential residents.

Young professionals are the top age group and are highly interested in arts & culture and outdoor opportunities.



**New to CU** Mixers

90-Day Rule

Any new resident since 2021





network with other newcomers for networking, food, and great drinks at Krannert Art Museum. Members of our Chambana Welcome Crew will be on hand to answer your community questions and to help welcome you. Food is on us!

Krannert Art Museum, 500 E. Peabody Dr., Champaign

Thursday, December 7, 5:00-7:00 p.m.

Free to attend; RSVP required by November 30.

This event is hosted by Experience Champaign-Urbana and the Champaign County Economic Development Corporation. Contact us at cwc@champaigncountyedc.org for questions.



ILLINOIS The Office of the Provost; Illinois Human Resources; and Strategic Communications and Marketing

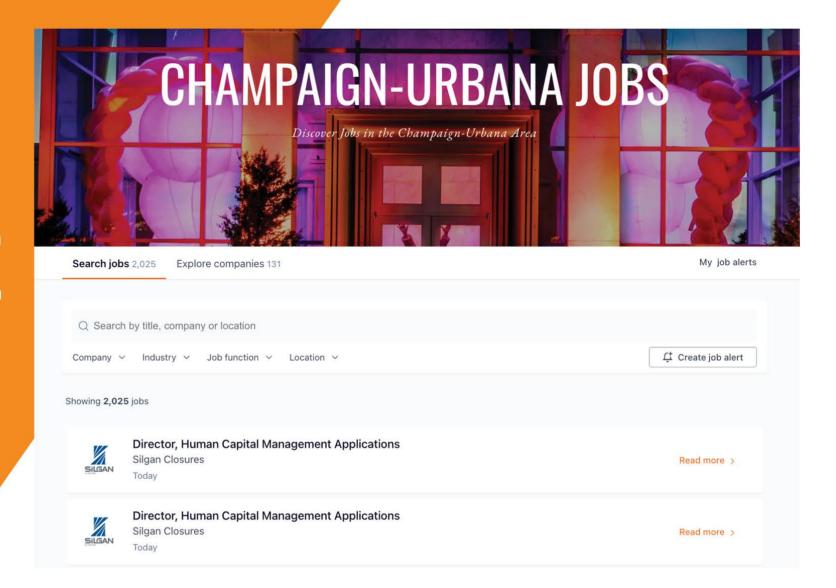


## **CU Job Board**

Launched in February 2023, features 170+ local companies

#### Features:

- Automatic pulls
- Sort by company, industry, & job function
- Job alerts
- Geographically based for companies with jobs in multiple locations
- Ability to run campaigns
- Advanced tracking for data & analytics





# Community Job Application

Online system to capture leads for job seekers and potential residents

Leads distributed to area employers via weekly Talent Roster

Develop applications based on targeted sectors with most need, i.e. CNs, Software Developers, Manufacturing, Hospitality, etc.

Captures areas of interest to promote quality of life

Connect directly with the Chambana Welcome Crew

### Create the life you dream about in Champaign-Urbana!

Here's the deal: We want you to join our amazing community. And we want to help you get here, every step of the way.

We created this online tool to help provide you with everything you need to make your move to Champaign-Urbana a reality. So, here's how it works...

- Introduce yourself! Tell us some general information about you and your interest in Champaign-Urbana.
- Share your career interests. Champaign-Urbana has countless job
  opportunities for every career stage and industry. By providing
  information on your experience and career goals, you'll help us connect
  you with the right companies and openings.
- Identify the topics and resources you're most interested in learning more about as you consider your move. This enables us to send you the relevant information you need.

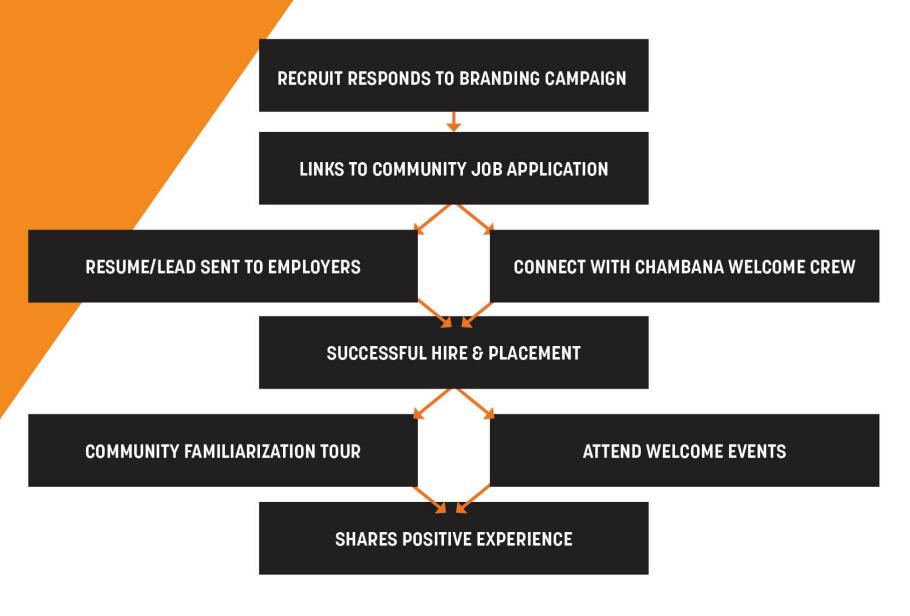
We're here to help you, make your move easier, advance your job search, and fulfill your dreams of making Champaign-Urbana home.

Ready to get started? Simply complete the form above to begin our journey together!





# How It All Works Together







terrir@experiencecu.org

carly@champaigncountyedc.org



# Western Kentucky University

### **Dana Cosby**

Associate Dean – Graduate Programs and Outreach

Gordon Ford College of Business

# Leepfrog Technologies, Inc.

### **Deb Walton**

**Human Resources Manager** 



# Leepfrog



Deb Walton (she/hers)- Human Resources Manager <a href="mailto:deb@careers.leepfrog.com">deb@careers.leepfrog.com</a>





# **About Leepfrog**

- Founded 1994 in Iowa City
- Started as custom software firm
- Now, exclusively in the Ed-Tech industry
- Known as "CourseLeaf" to clients
- 500+ CourseLeaf clients
- 155 "Froggers"

~30 years!

100% Higher Ed.

Client driven & partner

Complex client base

Configurable and Customizable







We aren't big on a rigid and structured mentality.

Our company values, objectives and philosophies are a direct reflection of the kind of culture we want to inspire: where everyone involved is driven to offer the best client experience, create innovative software solutions, and build seamless user experiences with a meaningful, positive impact.





### Recruitment

- Methods
  - Formal
  - Ad Hoc
- Sense of Community & Belonging
  - Diversity and Inclusion
- Importance of networking
  - Universities and students
  - Industry
- What best practices do you have?



# Panel Discussion

(Please type questions in the chat)

# Thank you!

Join us for our HERC Dual Career Dialog November 30 @ 1pm Eastern

